

If you are not 100% satisfied with your Shoes.Izod.com purchase, we will be happy to accept your order for a refund. It is our policy to refund the full cost of merchandise only. Shipping charges are non-refundable. You may return your purchase up to 45 days from date of receipt.

- *Important: All products being returned must be unworn, in the condition they were received, and in the original shoebox and packaging.*
- If you are just exchanging an item, please use return form below to send us back your original order and place a new order on Shoes.Izod.com.
- Complete the Return Section below and include this form with your Return. Please make a copy for your records.
- We have also provided a mailing label to be used for your return. Please make sure all original labels are removed/covered to ensure we receive your return. Pack and seal your return securely. Use the Shipper of your choice and pre-pay all Shipping charges (sorry we cannot accept COD deliveries).
- For your security, we recommend you use a Shipper who will provide tracking info of your return. (i.e. UPS, FEDEX or USPS) We are not responsible for returned packages lost in transit.
- We will issue your credit within 7-10 business days of receiving your return.

If you have any questions about your return or exchange, please feel free to contact us at Customerservice@IzodShoes.com

| Return Reason Code | |
|------------------------|------------------------------|
| 01 Too Large/Long | 07 Not as described/pictured |
| 02 Too Small/Short | 08 Changed mind |
| 03 Too Narrow | 09 Did not arrive on time |
| 04 Too Wide | 10 Ordered Wrong Item |
| 05 Received wrong item | 90 Other |
| 06 Damaged | <input type="text"/> |

We appreciate your business and hope to serve you again in the future.

Thanks again for shopping with Shoes.Izod.com!

| Customer name: | | Izod Shoes order#: | | |
|----------------|-------|--------------------|---|-------|
| Reason | Style | Color | Size | Price |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| Comments: | | | Tax (NY only) we will calculate + credit | |
| | | | Total for Return | |

 CUT ALONG DOTTED LINE AND AFIX TO THE PACKAGE YOU ARE RETURNING.

From:

Order #:

Shoes.Izod.com
 Att: Returns
 55 Harbor Park Dr
 Port Washington, NY 11050